

Terms & Conditions

Last Updated on 28 June 2025

Welcome to **Hotel Blue Stone**. We kindly ask you to review the following Terms & Conditions before confirming your stay.

These Terms and Conditions, along with privacy policy or other terms (“Terms”) constitute a binding agreement by and between Hotel Blue Stone, (“Website Owner” or “we” or “us” or “our”) and you (“you” or “your”) and relate to your use of our website, goods (as applicable) or services (as applicable) (collectively, “Services”).

By using our website and availing the Services, you agree that you have read and accepted these Terms (including the Privacy Policy). We reserve the right to modify these Terms at any time and without assigning any reason. It is your responsibility to periodically review these Terms to stay informed of updates.

The use of this website or availing of our Services is subject to the following terms of use:

To access and use the Services, you agree to provide true, accurate and complete information to us during and after registration, and you shall be responsible for all acts done through the use of your registered account.

Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials offered on this website or through the Services, for any specific purpose. You acknowledge that such information and materials may contain inaccuracies or errors, and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.

Your use of our Services and the website is solely at your own risk and discretion. You are required to independently assess and ensure that the

Services meet your requirements.

The contents of the Website and the Services are proprietary to Us, and you will not have any authority to claim any intellectual property rights, title, or interest in its contents.

You acknowledge that unauthorized use of the Website or the Services may lead to action against you as per these Terms or applicable laws.

You agree to pay us the charges associated with availing the Services.

You agree not to use the website and/ or Services for any purpose that is unlawful, illegal or forbidden by these Terms, or Indian or local laws that might apply to you.

You agree and acknowledge that website and the Services may contain links to other third-party websites. On accessing these links, you will be governed by the terms of use, privacy policy and such other policies of such third-party websites.

You understand that upon initiating a transaction for availing the Services you are entering into a legally binding and enforceable contract with the us for the Services.

You shall be entitled to claim a refund of the payment made by you in case we are not able to provide the Service. The timelines for such return and refund will be according to the specific Service you have availed or within the time provided in our policies (as applicable). In case you do not raise a refund claim within the stipulated time, then this would make you ineligible for a refund.

Notwithstanding anything contained in these Terms, the parties shall not be liable for any failure to perform an obligation under these Terms if performance is prevented or delayed by a force majeure event.

These Terms and any dispute or claim relating to it, or its enforceability, shall be governed by and construed in accordance with the laws of India.

All disputes arising out of or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts in Puducherry, Pondicherry

All concerns or communications relating to these Terms must be communicated to us using the contact information provided on this website.

By booking a room with us, you agree to comply with the following policies:

1. Booking & Check-In

- Check-in time: **12:00 PM**
- Check-out time: **11:00 AM**
- Early check-in and late check-out are subject to availability and may incur additional charges.
- Valid government-issued photo ID is required at check-in (Aadhar, Passport, Driver's License).

2. Reservation & Cancellation Policy

- All bookings must be guaranteed with a valid credit/debit card or advance payment.
- Cancellation policies may vary depending on the rate or package chosen at the time of booking.
 - **Standard bookings:** Free cancellation up to 48 hours before check-in.
 - **Late cancellation or no-show:** One night's stay will be charged.
- Non-refundable bookings will be charged in full and are not eligible for cancellation or date changes.

3. Children & Extra Beds

- Children under 6 years stay free when using existing bedding.
- Extra bed charges apply for guests aged 6 and above.
- Maximum of one extra bed per room (subject to availability).

4. Payment Policy

- We accept major credit/debit cards, UPI, net banking, and cash.
- Full payment must be settled upon check-in unless otherwise stated in the booking.

5. Guest Responsibility

- Guests are responsible for any damage caused during their stay to hotel property or furnishings.
- Smoking is strictly prohibited in non-smoking rooms. A cleaning fee will be charged for violations.
- Guests are expected to behave respectfully toward other guests and staff. The hotel reserves the right to refuse service or evict guests for misconduct.

6. Pet Policy

- Pets are **not allowed**, except in specific pet-friendly rooms with prior approval.

7. Liability Disclaimer

- Hotel Blue Stone is not responsible for the loss, theft, or damage of personal belongings.
- We recommend storing valuables in the in-room safe or at the front desk.

8. Force Majeure

- The hotel shall not be liable for any failure or delay in performing its obligations due to unforeseen circumstances beyond its control, including natural disasters, government regulations, or technical disruptions.

If you have any questions regarding our Terms & Conditions, feel free to contact our front desk or email us at hotelbluestoneecr@gmail.com

**We look forward to hosting you at Hotel Blue Stone – where
comfort meets calm.**